



## Event & Christmas Terms & Conditions

- We are unable to take any provisional bookings.
- A NON-REFUNDABLE deposit of **£10** per person is required to secure your booking.
- A confirmation of final numbers and full outstanding balance is due no later than **14 days** before your event along with a completed food pre-order form. From this point, the booking becomes NON-REFUNDABLE.
- Payments may be made by cash or credit/debit card.
- Our venue is for over 18's only, and we operate a Challenge 25 policy. Only a valid photographic drivers license or passport are accepted as ID.
- Your table or area will be held for 15 minutes after your specified booking time. If you are not seated at this time or your party is not all present, we reserve the right to use your table for other diners.
- Please inform members of your party of the group-booking name and ensure they are aware of the age and dress restrictions.
- Parties of more than 10 may be seated on more than one table.
- If you wish to set up a bar tab for your party please give us advance warning and ask to speak to a manager on arrival.
- We will give you at least two hours for your meal where applicable and may require the return of the table or area if booked for another party/guest.
- Management reserve the right to refuse admission to the premises, eject guests from the premises and/or terminate the night should guests' behaviour become detrimental to the units licensing conditions and/or staff and property.
- No wine, beer, spirits or food may be brought onto the premises by guests for consumption on the premises, unless prior consent of the management has been obtained; for which a charge will be made.
- We do not accept liability for any failure to provide the services contracted which are due to circumstances beyond our control, including industrial action, postal communications, weather, closure, plant failures, supply of gas, electricity and water or fire alarm evacuation.
- Any liability is restricted to the value of your booking
- We will not accept responsibility or liability for the loss or damage of any personal property brought onto the premises.
- Dress code is smart/casual.
- A manager will be available at all times to assist you.
- Please drink responsibly.
- Some dishes may contain nuts.
- Please read the Terms and Conditions and ensure that all party members are aware of them.
- All area bookings or event hire is offered on a shared use of the venue basis unless specified on the event booking form.
- All private hire and/or use of function rooms comes with a hire charge and/or a minimum spend requirement. The minimum spend requirement must be made or the venue reserves the right to charge the customer/event booker any outstanding amounts.
- The venue reserves the right to charge the organiser for any damages caused by them or guests attending their event, for which the organiser accepts full liability.
- Any additional entertainment booked or required must be notified to the venue with a minimum of 72 hrs notice and the venue reserves the right to turn down any request without reason.

Customer

Manager

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Company: \_\_\_\_\_

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_